

Flagstar Bank mortgage holders may request the excess funds in their Flagstar bank account three times (3) a year. Mortgage holders are required to keep a balance in their account equal to one full mortgage payment. Dates requests may be submitted are:

March 1st through April 30th
July 1st through August 31st
November 1st through December 31st

Complete and sign this form and e-mail it to both addresses shown below. Flagstar will analyze the account to determine if excess funds are available. It can take between 10-15 business days for processing. If funds are available a check will be sent via US mail.

Email: GRP-CRMServiceManagement@flagstar.com and a copy to scott.ashcraft@flagstar.com



Please list the street address of the mortgaged property or the mortgage account number here:

Date: _____

I _____ request the excess funds in my Flagstar Bank
(print name clearly)
account to be sent to me at the mailing address listed below.

Street _____

City, State, Zip _____

Phone # _____

(Requestor signature)

(Membership number)